# **Access Statement for Hutchesons Bar & Brasserie**



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#### **Our Welcome Promise**

Wishing you the warmest welcome to our award-winning venue, bar and restaurant. This access statement aims to accurately describe the facilities and services that we offer all our guests and does not contain personal opinions as to our suitability for those with access requirements.

If we have not answered all of your access needs in this document, or if you require further information about specific access or need advice about planning your visit, please contact us on: +44 (0)141 552 4050 or email <a href="mailto:reservations@hutchesonsglasgow.com">reservations@hutchesonsglasgow.com</a> and we will endeavour to discuss your needs and offer assistance where we can. This access statement was last updated July 2015.

#### We Provide:

- Accessible toilets and baby changing facilities
- Large print menus
- Water for assistance dogs
- Pen, paper and / or magnifying glass for any guests throughout
- Allergen information on our menus
- Catering for dietary requirements
- Moveable table and chairs for wheelchair users and buggies

### We Are Investigating:

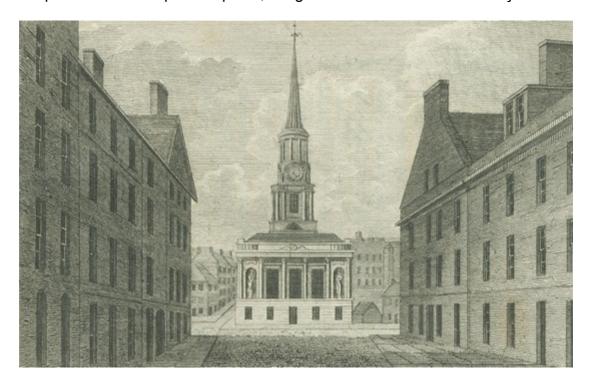
Portable sound loop

Please note that we are currently undergoing essential maintenance alongside The National Trust For Scotland for the preservation of the heritage of the exterior of our building, with a permanent scaffold in place for the duration of these repairs. Entry is via both our Ingram or John Street entrance while our maintenance is ongoing.

#### History

<u>Hutchesons Bar & Brasserie</u> is an A- listed Glasgow landmark previously known as Hutchesons' Hall and now transformed by the Rusk Company into a beautiful three floor dining destination.

Built in the early 1800s, it was designed by one of the great Glasgow architects, David Hamilton to replace the old Hutchesons Hospital, and as a memorial to the founders - George and Thomas Hutcheson, two of Glasgow's wealthiest merchants who had previously founded Hutchesons Hospital at the Trongrate in 1650. Two sculptures depicting the Hutchesons brothers — the oldest freestanding statues in Glasgow, were saved from the 17th century hospital and now sit pride of place, integrated into the front interior façade.



Originally built to carry on the brothers' philanthropic will to establish a school and hospital, the new building quickly outgrow capacity and after five years a new purpose built school was erected next door. Hutchesons' Hall then had many disguises including a library, quickly pursued by a bank. Following a major refurbishment by another Glasgow architect, John Baird 11 in 1876, the original three floors were reduced to two and the dramatic double-height grand hall with lavish stained glass, wooden panelling and detailed plasterwork remains in place today.

In 1984, The National Trust for Scotland purchased the building and for a number of years it was used as their office until water damage in 2008 left the building empty. After never truly finding its purpose, the concept of Hutchesons was brought to life after a two year transformation process, opening in the summer of June 2014 for all to enjoy its lavish spaces and rich heritage.

With striking original features throughout, every detail of the iconic structure has been designed for the public to experience the buildings history and grandeur in a convivial environment whilst preserving its existing fabric and features.

Prominently positioned in the Merchant City close to Royal Exchange and George Square, signature dishes include roasted Shetland monkfish tail and half kilo 35 day dry-aged cote de boeuf, complemented with a wide selection of world wines, signature cocktails and Scotch whisky.

Whether it's dinner in the vibrant Grand Brasserie, drinks in The 158 Café Bar or a special event in the Private Dining Room; immerse yourself in the old school glamour of Hutchesons.

### **Getting Here**

Hutchesons is situated on street level at 158 Ingram Street in Glasgow 's Merchant City with the Gallery of Modern Art and main shopping districts a two minute walk away. There is level entry access to our bar with a slight ramp allowing wheelchair access via our accessible lift to all three floors and our wheelchair accessible toilet.

- We are located at 158 Ingram St Glasgow. For sat nav use our postcode G1 1EJ http://hutchesonsglasgow.com/contact/location/
- Glasgow Queen Street Station and Buchanan Bus Station are a threefive minute walk away from Hutchesons, while Glasgow Central Station is a ten - fifteen minute walk or 2 minute taxi ride. Taxis are available from both the train and bus stations.
- Taxis can drop direct outside our Ingram Street entrance which has a dropped kerb. The main road outside is level with large-paved level pavements.
- Our preferred taxi supplier is <u>Glasgow Taxis</u> (blackcab) which have a range of five to six seater taxis with wheelchair ramps and additional seatbelts. All their taxis have wheelchair ramps, easy grip handles and colour contrast as standard. Their phone number is 0141 429 7070
- Our menus and access statement are available in large print format on request

#### Two entrances

- Ingram Street. Entering or exiting via Ingram Street is recommended if you have a wheelchair or a buggy.
- John Street: If entering from John Street side entrance there are six steps which lead to the accessible lift to all floors or to our bar.

#### **Car Parking Facilities and Arrival**

- There is on street paid parking directly outside Hutchesons on Ingram, Cochrane and Montrose Street.
- With additional parking facilities via the multi-story NCP car pack on Glassford Street G1 1UP (Max Height of vehicles - 2.05m) which has 515 spaces and 20 disabled bays and also via the NCP car pack on Ingram Street located using this postcode G1 1DJ, which has 35 spaces.
- Our front entrance on Ingram Street is manual, 39inch wide/990mm, light to pull and opens outwards.

### **Dining at Hutchesons**



A 1.2kg Tomahawk Steak Sharer in our Grand Brasserie

We use only the very best Scottish produce and are proud members of The Scotch Beef Club and Visit Scotland's Taste Our Best quality assurance scheme award which recognises businesses that are passionate about providing a quality dining experience. By working hard with all of our suppliers we ensure the quality, provenance and traceability of all the ingredients we use.

If you have any specific dining requests please contact our team in advance. Reservations can be made by calling +44 (0)141 552 4050, emailing reservations@hutchesonsglasgow.com or by booking online via our website http://www.hutchesonsglasgow.com/reservations/

### Dining details throughout Hutchesons

- Crockery is colour contrasted with the table where possible
- There is background music throughout Hutchesons with table service from experienced staff.
- We have high chairs available for young children and offer baby bottle and food warming if required.
- Our menu caters for vegetarians, gluten free and our staff will happily read the menu to our customers.
- Large print menus available on request
- Provenance is stated on our menu and additional details are available on request

### Allergen Information:

 We cannot guarantee that any products on our menus are totally free from nuts or derivatives and that fish products are free from all bones.
 Some of our selected cheeses may also be made from unpasteurised milk. Allergen information available please ask a member of our staff for details.

You can access all three floors using our original stairs or lift. Details below:

 Lift is a 5 person Domus Lift with a 400kg capacity, with audio announcements and tactile buttons. This is a mirror on the back of the door and one side. The doors are 35.5inch wide / 900mm

Please note that most of our tables and chairs in The 158 Café Bar and Grand Brasserie are moveable for wheelchair users and buggies and we will happily move these on request, or in advance.

Here's more about our facilities:





The 158 Café Bar as you enter via our accessible Ingram Street entrance.

The 158 Café Bar is a split-level bar which can be accessed via the front entrance on Ingram Street, or our side entrance on John Street. If entering from John Street side entrance there are six steps which lead to the accessible lift to all floors or to our bar.

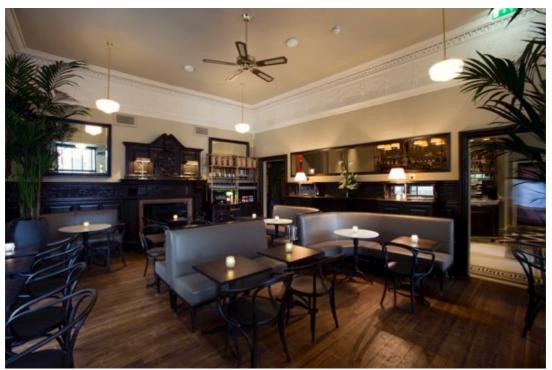
The flooring is original mosaic tiles at both of our front vestibules, with black and white tiles covering the main bar area which leads to a slight ramp with handrails which have a clear height from the floor of 36inch, at the end of the room providing access to the accessible lift and downstairs ladies toilets. Gents toilets can accessed from six steps from the bar level or floor level if entering from our side entrance on John Street.

Offer: Table service from our waiters and bar staff from morning to night. We serve breakfast from 9am, brunch from 10am at the weekends, light lunch daily from 12noon, and drinks until late.



Looking down the slight ramp towards The 158 Café Bar and our Ingram Street entrance. The seating area of The 158 is to the right in this picture.

Facilities: Split room. The bar flooring is original mosaic tiles at the front vestibule, with black and white tiles covering the main bar area which leads to a slight ramp with handrails at the end of the room providing access to the accessible lift and downstairs ladies toilets. The seated café bar area has wooden floors. We have seating for 50, standing room for 30 and a selection of high bar tables and booths with chairs with arms and without.



The seated area of The 158 Café Bar

### The 158 Door and Table Details

- There are a range of chairs with arms and without throughout Hutchesons.
- The bar and bar ledge have a clear height from the floor of 42 inch /1070mm
- High bar stools have a clear height from the floor of 29.5 inch / 750mm
- High bar tables have a clear height from the floor of 43 inch / 1092mm
- Bar tables have a clear height from the floor of 30.5inch / 770mm
- Bar chairs with arms and leather backed booths have a clear height from the floor of 18inch / 460mm

#### Second Floor: Grand Brasserie Restaurant

Hutchesons features one of the most exquisite double-height ceiling rooms in Glasgow that's located on the second floor, and can be accessed via the lift or our original stairs which have a wooden bannister.



Grand Brasserie Restaurant at Hutchesons

Main restaurant has original stain glass windows allowing lots of natural light in to the restaurant, wooden floors with a carpet runner in the hall landing. Main stairs and landings on second and third floor have carpets. The restaurant can seat 100 people.

#### Restaurant

- There is a mix of upright chairs without arms and leather backed booths. Tables have a clear height from the floor of 31 inch / 790mm while chairs 19.5inch/490mm. All chairs and seating can be arranged to suit
- Doorway width into restaurant is 39.5 inch / 1003.3mm

Offer: Our a la carte menu is served from 12noon where you can experience the best selection of Scotch steak and seafood including our 35 day, dry-aged half kilo cote de beouf, The Hutchesons Royal Fruits de Mer, chargrilled monkfish for two alongside classic brasserie dishes.

A pre theatre / set lunch menu is available with a Sunday Roast menu at the weekend. See Dining Section for more details on dietary requirements.



Stairway to our Grand Brasserie



Glenfarclas Private Dining Room

## **Third Floor: Glenfarclas Private Dining and Meeting Room**

 There is a mix of upright chairs without arms and leather backed booths. Tables have a clear height from the floor of 31 inch / 790mm

- while chairs 19.5inch/490mm. All chairs and seating can be arranged to suit
- Lighting is even throughout. The venue is bathed in natural light and a mix of wall and overhead lighting is used throughout which can be dimmed.
- · Third floor is fully carpeted



Glenfarclas Private Dining Room

#### **Customer Toilets**

- There are four toilets at Hutchesons
- Two on the ground floor ladies and gents, one unisex accessible toilet on the second floor (next to the main restaurant level) and one unisex accessible toilet on the third floor - all level access and accessible via the lift
- Lift is a 5 person Domus Lift with a 400kg capacity, with audio announcements and tactile buttons. This is a mirror on the back of the door and one side. The doors are 35.5inch wide / 900mm
- Accessible toilet specification, as described below:
- Four handrails: Two vertical rails either side of both basin and toilet, two horizontal rails - one on back of door and adjacent to toilet
- An emergency alarm pull cord
- Two disabled assistance
- Door is manual, 32nch wide/812mm wide, light to pull and opens outwards.
- Baby changing facilities in both our ladies and accessible toilet



### **Outdoor Areas**

- We have an outside level access terrace area located on John Street which is used for dining during the spring and summer months
- There are upright chairs without arms. Tables and chairs can be arranged to suit. Table height have a clear height from the floor of 30.5inch / 770mm while chairs are 17.5inch / 440mm
- This is full table service in this area



Outside Terrace at Hutchesons

### **Additional Information**

- All our staff receive regular staff training including Glasgow Welcomes service excellence and disability awareness training.
- Our managers have completed Visit Scotland accessibility training
- We have a set of evacuation procedures; accessibility is taken into account as part of our fire assessment. Should you require assistance someone will come to your table and help you with evacuation out of the building.
- We welcome trained assistance dogs.
- Free Wifi internet is available throughout the venue