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Hours of Operation: 10.00am – 16.30pm

Local Accessible Taxi: Glasgow Taxis (0141 429 7070)

Welcome to The Tall Ship at Riverside. As one of Glasgow's premier visitor attractions, we are committed to providing an experience that is both enjoyable and educational to all who visit us. We are situated in the Linthouse area of Glasgow which is situated just off the A814, 1 mile from Glasgow City Centre. We are less than a mile from the Crown Plaza Hotel and the Hilton Garden Inn, both located in the Finnieston area of Glasgow. We are currently located on the River Clyde, opposite the Riverside Museum. It is on level ground but being a floating attraction, the incline or decline of our flat surface entrance and exit gangways is dependant on the tide. We can provide times and info for when is best suitable to visit every day. We also have an onboard lift which enables all our guests who aren't comfortable with the steep nature of our stairs the opportunity to see all levels of the Ship.

Pre-Arrival

The nearest public service hub to ourselves is Partick Train, Bus and Underground terminus, which 7 minutes walk from the Ship. All services to this location run regularly through the day. More information can be found at the following:

Train Services - <https://www.scotrail.co.uk/plan-your-journey/stations-and-facilities/ptk>

Bus -

http://www.firstgroup.com/ukbus/glasgow/journey_planning/timetables/index.php?going_to=Partick+Bus+Station&operator=10&page=1&redirect=no

Underground - <http://www.spt.co.uk/subway/timetable/>

Car Parking and Arrival

Parking is available in front of the Riverside Museum. Blue Badge Parking is situated to your right as you pass the main face of the museum. From here, it is roughly 600 yards to The Tall Ship. Drop off and pick up at the entrance of The Tall Ship is available by pre-booking on our contact number but please note, the car must be returned to the main car park during the visit.

Main Entrance, Reception and Ticketing Area

There are no steps at the entrance to The Tall Ship ticket pavilion and it is a flat, non-slip surfaced gangway between the quayside to the ship. The doors to the ticket pavilion are automatic and measure a space of 53.5 inches when open. The doors from the Pavilion to the entrance gangway are manually operated and measure 36 inches when open. The gangway space is 36 inches wide also. If you have a device to aid mobility which you feel wouldn't fit in these dimensions, we have a wheelchair for hire that can be pre-booked that fits in these dimensions easily. With the incline of the gangway dependent on the tide of the Clyde, we can advise when would be best to visit if you get in touch with us on our contact number.

Attraction

The attraction includes many interpretations and educational aids, most of which include subtitles and also played at a loud and clear volume. We have no flashing lighting onboard. Seating is provided at various points around the attraction in the Captains Quarters, the Cafe, The Tween Deck and The Cargo Hold. The surface of each deck is hard wood. We have attempted to maintain an authentic feel to the Ship and in turn, every deck was restored to the way it originally was, albeit with a lot of smoothening out. The ship is also very well lit with ceiling circle lights. There are areas, however, such as our Cargo Hold cinema, which are not lit to be able to screen the short film clearly in that area.

Public Toilets

The Toilets are accessible by entering the lift and going to level 1. We have an accessible WC, which is in the same location. It is a unisex WC and is always available to use. If it is not, we will make you aware of this on your visit and or pre-arrival. The door space is 32 inches and there is space for a wheelchair at the left hand side of the WC. This space is 26 inches. The height of the WC from floor to seat is 18 inches. There is a horizontal and vertical grab rails on both sides of the WC. It is fitted with a red cord for assistance or emergencies and it is also fitted with a flashing red emergency light should an alarm go off. It is incredibly well lit with a fluorescent ceiling light with an opaque light guard. The floor is non-slip laminate and the sinks are 26 inches high and with lever operated taps.

Catering

Our onboard cafe is accessible on the Tween Deck (Level 2) and is 200 inches from the lift. It is very well lit with Fluorescent ceiling lights and natural light from the portholes. It is a flat level surface with a slight curvature and there is plenty of space between our tables. Our tables feature wooden seats which have no arms and are 18 inches high from floor to seat and wooden benches for our longer tables which have no back rest, no arms and are 16 inches from floor to seat. Menu options are available by contacting us pre-visit.

Shop

Our Shop is also on the en Deck (Level 2) and is 80- inches away from the lift. It is an open plan design so there are no doors to enter. T is level throughout with large spaces and low fixtures and displays, which nothing over 50 inches high except for our three wall displays that measure at 76 inches high and our bookcase at 71 inches.

Additional Information and Future Planning

Guide Dogs are more than welcome to The Tall Ship. We have water bowls located throughout the ship. There is an emergency plan onboard the Ship but our staff will always explain upon entry what will happen in the event of an evacuation or emergency.

We are always striving to improve and upgrade the experience our visitors get when visiting us. We are currently in plans to re-introduce our audio guides in the form of a downloadable mobile phone app. We will also be providing audio outside the pavilion to assist with the visually impaired. What we also welcome is feedback on our attraction and how accessible you found it. If you have any comments, they can be directed to the email and/or contact number listed.