

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Radisson Blu Hotel Glasgow

Introduction

Stunning hotel welcomes Glasgow guests to Scotland
The Radisson Blu Hotel, Glasgow is the premier accommodation choice in the heart of the city and provides easy access to transport options, shopping destinations and the Scottish Exhibition and Conference Centre (SECC). Choose from 247 rooms and suites equipped with amenities like Free high-speed, wireless Internet. Collage Restaurant serves freshly prepared meals, while the two bars pour creative cocktails and a variety of beer and wine. Complimentary access to Sports Direct is included, and the exceptional meeting facilities are some of the best in the city.

We aim to provide excellent customer service for everyone

- The Radisson Blu Glasgow is an award winning 5 Star hotel in the City Centre of Glasgow
- The hotel is easily accessible and around 200 yards from Glasgow Central Train Station
- The Hotel has 247 bedrooms including 12 Accessible bedrooms
- Public accessible toilets are available on our Ground and 1st floor of the hotel
- The hotel has 1 Restaurant called Collage Restaurant on the ground level of the hotel
- We have 2 bars at the hotel – Grahamston at Atrium Bar on the ground level when you come into the hotel and Collage Bar which has a small lift to access

We look forward to welcoming you. If you have any queries or require any assistance please phone Tel: +44 141 204 3333 or

email Info.Glasgow@RadissonBlu.com

Pre-Arrival

- Situated in the heart of the city, minutes from the main shopping area and Financial District
- Easily accessible by road and rail with M8, J19 minutes away
- Glasgow Central Station adjacent to the hotel
- 12km to Glasgow International Airport
- Nearby Attractions
- History and culture within easy reach of hotel's location in Glasgow, Scotland
- Whether travelling for business or leisure, you'll find the hotel's position in Glasgow, Scotland is ideal, with its proximity to art galleries and museums as well as businesses. Be sure to visit the Gallery of Modern Art and The Lighthouse, and experience a fun night on the town with the array of bars and restaurants.

Nearby attractions:

- Argyll Arcade - 320 m
- The Lighthouse - 480 m
- Princes Square shopping centre - 480 m
- Glasgow School of Art - 1.7 km
- SECC, Hydro - 2.4 km
- Kelvingrove Art Gallery and Museum - 2.7 km
- Burrell Collection - 7.5 km
- Holmwood House - 7.8 km

Car Parking and Arrival

- Glasgow Taxis can drop off outside the hotel in the lay-by outside the hotel and the nearest rank is at Central Station.
- Concierge can help with arranging taxis
- Drop off point outside the hotel in the lay by. Manual doors and revolving door entrance to the hotel.
- Valet Parking is available – guests pull up outside and the car will be parked for 24hrs at a cost of £20

- The nearest Carpark is NCP on Oswald Street – discounted rates available £7.50 for 24 hours or 25% discount. The yellow tokens can be validated at reception to receive the discount
- There is a drop off point at the main entrance of the hotel
- The M8 and M74 motorways are both just two minutes from the Radisson Blu.
- Short walk connects guests with the city's network of bus, urban rail and underground transport systems. The tourist bus even stops at the hotel's doors. Central Station is just across the street, and Buchan bus station and Queen Street rail station are 10 minutes away.
- Glasgow airport is 12 kilometres from the hotel, about 20 minutes by taxi. The airport bus is a quick, affordable option. Simply disembark outside Central Station and walk 200 metres down Hope Street to find the hotel.

Main Entrance / Reception / Welcome Area

- Reception is situated on the ground floor with plenty of open space in our Atrium Bar area. There is seating available throughout the ground floor. The flooring is wooden and marble flooring on the ground floor. The hotel has 3 checkin pods that are easily accessed.
- Reception is on the ground floor and has level access throughout.
- The area is evenly and well lit with overhead lighting and wall lights
- There is a choice of seating in the lobby area, which can be used as an alternative space for check-in
- Assistance and showround of facilities is available on request

Bedrooms

- The hotel has 12 Accessible bedrooms within the hotel with interconnecting rooms available
- 5 Wet rooms are available and 7 bedrooms with baths
- The bathrooms are tiled flooring
- Furniture can be easily moved or rearranged on request
- Free WIFI

- Handrails are fitted in the bathrooms around the toilets
- Shower seats are available on request for bedrooms

Bathrooms, Shower-rooms and Toilets (Ensuite or Shared)

- 12 in the hotel
- 7 with bath and 5 wet rooms
- Free WIFI throughout
- Emergency cords
- Interconnecting rooms
- Mini Bar
- Laptop safe
- Tea and Coffee making facilities
- 24hr Room service
- Grab rails, horizontal and vertical, are fitted around the toilet

Public Areas - Halls, Stairs, Landings, Corridors

- All public areas are well lit throughout the hotel. Using a combination of lights.
- The bedroom corridors have a light grey carpet throughout the hotel
- There are 3 lifts within the hotel which have a glass back wall allowing guests to see where they are going. The floors are wooden and the rest of the walls are metal

Public Areas - Lounges, Lobbies

- The restaurant and Atrium Bar are located on the ground floor when you come into the hotel and have level access throughout except the pool table area which has 3 steps
- The restaurant and bar has a wooden floor
- There is an accessible toilet beside the bar and restaurant on the ground floor of the hotel
- The bar area has a mixture of seating with high and low tables. Table service is available in both the bar and the restaurant

- The Atrium bar has a large number of windows and is light during the day and in the evening it is lit with dimmed lighting and candles on the tables

Restaurant/Dining Room, Bar & Bar area

- Guests at the Radisson Blu can enjoy several delectable Glasgow restaurants without having to leave the hotel. Collage showcases authentic international and regional cuisine prepared with fresh ingredients, and the two bars pour a variety of creative cocktails, beers and wines.
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Public Toilets

- We have public toilets located on the ground and first floor of the hotel
- Both have an accessible toilet

Leisure Facilities

- The leisure facilities are managed externally by Sports Direct Fitness
- There is a lift that goes directly to the health club in the basement
- Please contact Sports Direct Fitness for specific requirements
- 89 Oswald Street, Glasgow G1 4PL · 0843 777 1103
- <http://www.sportsdirectfitness.com/ClubInformation?club=2>

Conference and Meeting Rooms

- located on the 1st floor of the hotel
- Accessed by 3 lifts from the reception
- Accessible bathroom on the meeting and events floor
- The events floor is carpeted and the bathrooms are tiled
- All of the events rooms have white walls and ceilings
- Hearing Loop System is available

Additional Information

- We have safety procedures in place and if you require assistance a member of our team will come to your room and help you into the safe refuge areas within the hotel.
- We welcome assistance dogs within the hotel and have water bowls available on request. Our concierge team will be happy to assist with suitable areas for the dog to be walked close by to the hotel
- Room Service is available 24hrs a day
- There is free WIFI throughout the hotels public areas and bedrooms

Contact Information

Address (Inc postcode): Radisson Blu Hotel 301 Argyle Street, Glasgow, G2 8DL, Scotland

Telephone: Tel: +44 141 204 3333

Email: Info.Glasgow@RadissonBlu.com

Website: <http://www.radissonblu.co.uk/hotel-glasgow>

Hours Of Operation: 24hr

Local Accessible Taxi: Glasgow Taxis - 0141 429 7070 Glasgow Taxis can drop off outside the hotel in the lay-by

outside the hotel and the nearest rank is at Central Station. Concierge can help with arranging taxis <http://www.glasgowtaxi.co.uk/>

Local Public Transport: Glasgow Central Station 200m away from hotel
City Tour Bus stops outside the hotel St Enochs
Underground is 500 metres away from the hotel